

<u>Knowledgebase</u> > <u>Technical</u> > <u>Email</u> > <u>以</u> <u>SMTP</u> 透過 <u>Gmail</u> 寄送郵件突然顯示 <u>TLS</u> 錯誤

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伺服器的回應如下:

TLS Negotiation failed, the certificate doesn't match the host.

大約由 2020 年 4 月中開始[Google/Gmail 強制外連 SMTP 連線伺服器名稱需要具有效 SSL 憑證

(詳情請參考<u>https://gsuiteupdates.googleblog.com/2020/04/improve-email-security-in-gmail-with-TLS.html</u>), 如發送郵件突然顯示圖中錯誤,請依以下步驟修復。

1) 先登入 Directadmin 相關帳戶, 然後進入 "SSL 認證" 設定



2) 在 "Paste a pre-generated certificate and key" 部分, 確認以下兩點

- 域名本身有沒有有效的 SSL 憑證。如果有, 會顯示 Private Key 及 Certificate (如下圖)
- 下方 Certificate Hosts 有沒有包括"mail.你的域名"

未能符合以上兩點,請看下一步

符合以上兩點,但發送電郵仍然有問題,請看第四步

BEGIN RS/ XXXXXXXXXXXXXXXX XXXXXXXXXXXXXXXXXXX	A PRIVATE KEY XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			
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END RSA H	PRIVATE KEY			
BEGIN CEF	RTIFICATE			
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XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	******			
	Paste from Clipboard Copy to Clipboard (IE only)			
	Let's Encrypt in use. Auto-renewal in 11 Days.			
Disable Auto-Renew				
Certificate Hosts	myscicule net www.myscicule.net			

3) 未有有效憑證的話,請使用 "Free & automatic certificate from Let's Encrypt" 建立有效憑證。

留意"mail.你的域名" 必須剔上,如果域名只有使用電郵服務,只需要剔上"mail.你的域名",否則憑證不能建立。

設定完成後幾分鐘請再嘗試經 Gmail 發送電郵(請確認SMTP名稱爲"mail.你的域名", 連接埠爲 587 (TLS))□

•	 Create your own self signed certificate Create A Certificate Request Free & automatic certificate from Let's Encrypt 			
	Common Name	myscicube.net		
	Key Size (bits)	4096 🔻		
	Certificate Type	SHA256 🔻		
	Selected Entries: 4	Maximum requests per week: 100		
	Let's Encrypt Certifica	te Entries	Select	
	myscicube.net			
	ftp.myscicube.net			
	mail.myscicube.net			
	www.myscicube.net			

4) 如果有有效憑證但未能發送電郵,請按 "按此貼上 CA 憑證"



5) 按一下"Save"□等兩分鐘後再嘗試經 Gmail 發送郵件

	11
從剪貼板貼上 複製到剪貼板 (IE only)	
	Save

6) 請確認 SMTP 名稱爲"mail.你的域名", 連接埠爲 587 (TLS)

如果問題持續,請電郵至 <u>support@scicube.com</u> 與我們聯絡。